

QM 3 Quality Management System

- Skilled Personnel
- Suitable Materials
- Suitable Equipment
- Appropriate Hardware and Software
- Infrastructure
- Information
- Finances
- Audit resource
- Training resource

Action is taken in response to results in order to correct and prevent deficiencies and to improve the probability of achieving company objectives.

Regular management reviews are conducted by the Senior Management team to ensure performance is monitored and analysed. Review outputs include site quality objectives which are published and communicated to all staff to ensure focus is maintained both on meeting these objectives and on continuous improvement.

Responsibility

Senior Management is responsible for implementing, maintaining, reviewing and improving the Quality Management System. The Quality Manager is a member of the Senior Management team and has been appointed the Management and Safety Representative.

Customer, Statutory and Regulatory Requirements

The scope of the Safety and Quality Management System includes all customer, statutory and regulatory documents applicable to the business including:

- Health & Safety Acts
- Regulations
- EEC Directives
- National/International Standards
- Customer Codes of Practice

The company has a system in place through the Industry Federation to ensure that it is kept informed of all relevant legislation, safety issues, legislative scientific and technical developments and Industry Codes of