

# QMR 018 Customer Complaint Investigation Form

<b>Product Details</b>			
<b>Nature of Complaint and Details</b>			
<b>Customer Name</b>			
<b>Customer Address</b>			
<b>Customer Contact Phone Number</b>			
<b>Date received</b>		<b>Date/Product Code</b>	
<b>Date of Packing</b>		<b>Packing Line</b>	
<b>Packing Start</b>		<b>Packing End</b>	
<b>Complaint category</b>		<b>Quantity Produced</b>	
<b>Details of any other complaints received from this production run:</b>			
<b>Details for each area of Investigation</b>			
<b>Materials</b>			
<b>Packaging</b>			
<b>CCP Checks</b>			
<b>Packing</b>			
<b>Storage &amp; Distribution</b>			
<b>Packaging details</b>			
<b>Inspection Report</b>			